



# THE CENTRAL POINT BAKU HOTEL – ROOM DIRECTORY

Welcome to Central Point Baku Hotel. We are delighted to host you in the heart of Baku. Please take a moment to familiarise yourself with the following information for a comfortable and enjoyable stay. Should you need any assistance, our team is available 24/7.

## **Adaptors & Electricity**

- Voltage: 220–240V.
- Additional adaptors: Contact Front Desk if required.

## **Air Conditioning**

- Each room has an individual thermostat for temperature adjustment.
- For assistance, please contact Reception.

## **Airport Transfers**

- Available upon request. Please contact Front Desk for booking and pricing details.

## **Business Services**

- Business Services: 24/7 access; printing, scanning, and computer use available.

## **Check-in & Check-out**

- Check-in: From 15:00
- Check-out: By 12:00
- Early check-in / Late check-out: Subject to availability and additional charges. Contact Reception in advance.

## **Concierge Services**

- Available 24/7 for local recommendations, reservations, transportation arrangements, and special requests.

## **Credit & Payment Policy**

- All major credit cards accepted: Visa, MasterCard, Maestro, American Express.
- Personal cheques are not accepted.
- Guests are responsible for any damages caused to hotel property during their stay.

## **Dining:**

- Cuisine: International and Azerbaijani
- Reservations: Dial [8503] or contact Front Desk.

## **Lobby Bar:**

- Cuisine: Light snacks, desserts, coffee, and beverages



### **Emergency & Fire Safety**

- In case of emergency, dial [8501, 8502] immediately.
- Familiarise yourself with the evacuation plan behind your room door.
- Fire exits are clearly marked on each floor.
- Do not use elevators during emergencies.
- For medical or other emergencies, contact Front Desk for assistance.

### **Housekeeping**

- Daily service: Rooms are cleaned and refreshed daily.
- Extra items: For additional towels, pillows, blankets, or amenities, dial [8501].
- Laundry & Dry Cleaning: Available upon request. Please place items in the laundry bag and inform Housekeeping. Same-day service may be available if items are collected before 11:00

### **In-Room Amenities**

- Wi-Fi: Complimentary high-speed internet access throughout the hotel.
- TV: LED television with local and international channels.
- Coffee & Tea Facilities: Complimentary, replenished daily.
- Safe Deposit Box: Located in your wardrobe. The hotel is not liable for valuables left outside the safe.
- Hairdryer: Available in the bathroom.

### **Lost & Found**

- Please contact Front Desk if you have misplaced or found any item.

### **Luggage Assistance & Storage**

- Luggage assistance is available upon arrival or departure.
- Temporary luggage storage is provided for guests after check-out upon request.

### **Parking**

- Parking is available on-site. For assistance, please contact Front Desk.

### **Pets**

- Pets are not allowed in the hotel premises.

### **Pillow Menu**

Please contact Housekeeping to order your preferred pillow type:

- Down & Feather Pillow (Firm) – excellent goose feather & down balance
- Hypoallergenic Pillow (Soft) – suitable for allergy-sensitive guests
- Orthopedic Pillow – designed to relax neck and head muscles for better sleep quality

### **Safety Tips**

- Ensure your room door is locked at all times.
- Verify the identity of anyone knocking before opening your door.
- Do not leave valuables unattended; use the in-room safe.
- Report any suspicious activities to Front Desk immediately.



### Smoking Policy

- All guest rooms are non-smoking. Designated outdoor smoking areas are available.

### Taxi & Transportation

- Taxi service: Available 24/7. Contact Front Desk for arrangements.
- Public transport: Nearest bus stop is located at [9 Gulara Gadirbeyova street].
- Car rentals: Available upon request via Reception.

### Telephone Dialing

Reception: For your convenience, a dedicated "Reception" button is available on your in-room telephone. Simply press this button to connect directly to the Front Desk.

For other services, please refer to the extension list below or contact Reception for assistance.

Service	Extension
Front Desk	[8501]
Emergency	[8501, 8502]
Room Service	[8503]

- For outside calls, please contact Front Desk. Charges apply for external calls.

### Wake-Up Calls

- Available upon request. Please contact Front Desk to schedule.

### Water

- Complimentary bottled water is provided daily. Tap water is not potable.

### Nearby Attractions

- Baku Boulevard: Seaside promenade along the Caspian Sea
- Icherisheher (Old City): UNESCO Heritage site with historic architecture
- Heydar Aliyev Center: Modern architectural landmark by Zaha Hadid

WE WISH YOU A PLEASANT STAY AT CENTRAL POINT BAKU HOTEL.